

**North Carolina Department of Health and Human Services
Division of Health Service Regulation
Health Care Personnel Education and Credentialing Section
January 2026 Newsletter**

Open Skills Exam Seat Report:

DHSR has posted the report online at <https://ncnar.ncdhhs.gov/saresources.html> for the months of January and February.

High School Test Locations:

For public safety, high school test sites are currently not open to the general public. Only high school Candidates can take the exam on a high school campus.

New Processes:

Credentia has established new processes. Refer to the following sections in the Quick Reference Guide.

- Candidate Applications Approved For Testing In Error
- Uploading Candidates To Test (Bulk Batches)

System Outage:

Last month, the system outage that impacted Candidate testing was due to a global event that affected many businesses, including Credentia. Credentia's operational team has contacted all affected Candidates and offered them the ability to reschedule the examination at no additional charge. The majority of Candidates have successfully been rescheduled.

Curriculum:

To view, download, and print the table of contents or guidance regarding the Nurse Aide curriculum, you can select the headings for each section on the webpage.

Medication Aide – Nursing Home Course:

Information regarding the course can be found on the North Carolina Board of Nursing's website.

DHSR State Exams:

For questions regarding a state-approved examination, contact the DHSR Education Consultant for your region.